## **Dispatch Solutions**

## Bridging the gap between office and field



At Fleet Freedom<sup>®</sup> we never take the short cut. We work to anticipate our client's needs and solve pain points before they happen. There is a constant need within the dispatch & delivery, order assignment, and service industries to bridge the gap between office and field employee information. We observed that Dispatchers and Fleet Managers did not have an easy way to verify an employee's location or their progress on daily tasks, nor could they easily assign ad-hoc work, for pickups, drop offs, service calls, or new orders. Fleet Freedom<sup>®</sup> has changed that.

## Easy Integration

Most companies sell dispatch as a separate service. At Fleet Freedom<sup>®</sup>, we believe Dispatch is an integral part of managing mobile assets, and have therefore built this service into our platform. Fleet Freedom<sup>®</sup> Dispatch easily integrates with your existing back end dispatch application and automates these processes.

After punching in on their device, employees will automatically receive their tasks for the day. When they choose a task, the GPS will navigate to the destination. Fleet Managers and Dispatchers at the office can see updates as to which tasks have been completed, keeping everyone on top of the day's tasks.

## Stay Informed

With Fleet Freedom<sup>®</sup>, everyone can stay informed. Field employees now have a great tool to efficiently help them get to and from their daily destinations and the back office benefits from receiving location and status updates throughout the day.

Fleet Freedom<sup>®</sup> displays live updates of job completion confirmations, including current location of your field employees. This service is simple, easy to use, and provides a powerful tool to help gain better visibility to field employee's locations, and their progress on current activities.

