



How to use Two Way Messaging

Two way messaging can be used to send an Email, SMS or PND (Garmin/Magellan) message to a device in the field.

1. Select a Person, Vehicle, Trailer or Asset.
2. From within the Information Tab, input the phone number or email address you wish to send the message to.

3. Select Save.



If you need assistance with your Account, please contact one of our Customer Service Representatives.

Office Hours: Monday to Friday 9:00 AM - 5:00 PM EST

Fleet Freedom Support Phone Number: 1 (866) 787-2548 Option 2 English or 9 French

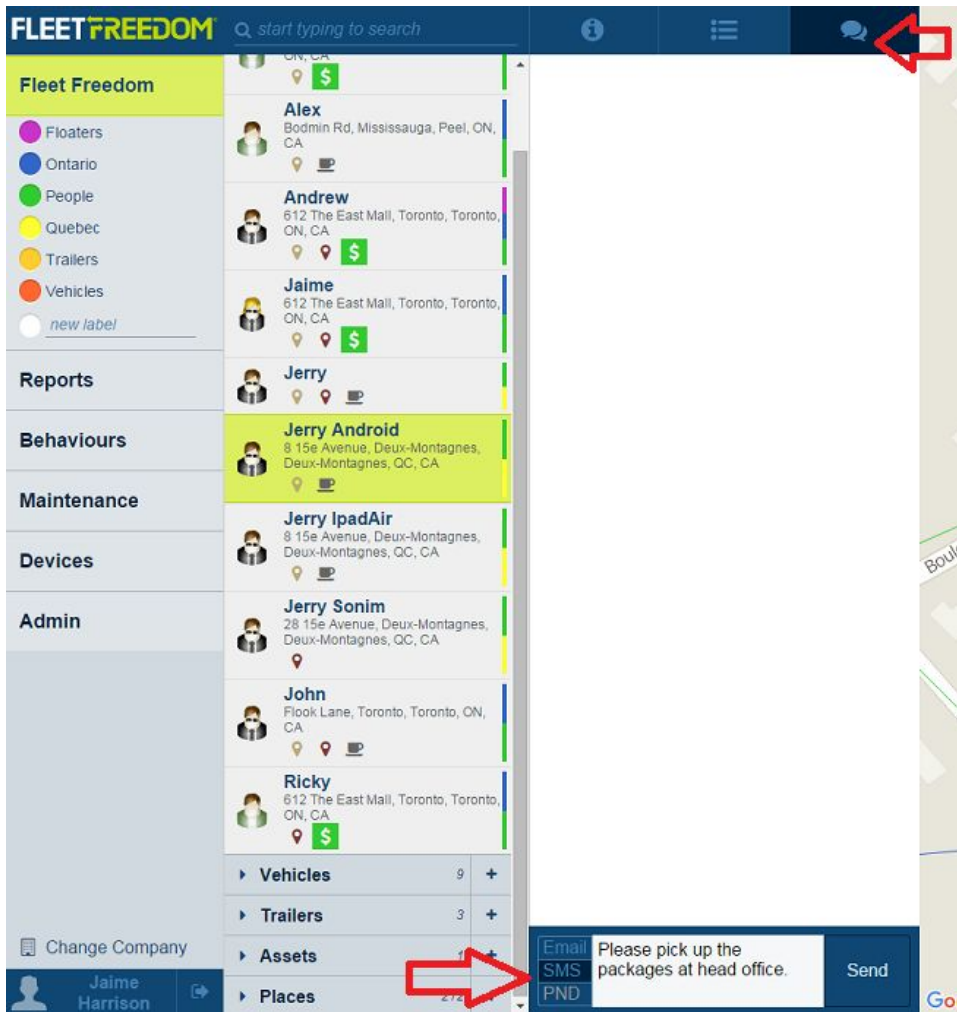
Email: support@fleetfreedom.com



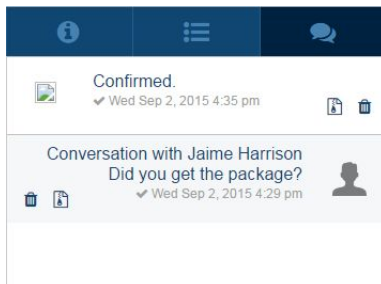
4. Select the Messaging Tab.

5. Type out your message.

6. Select Send.



Sent and received messages will be saved under the Messaging tab.



If you need assistance with your Account, please contact one of our Customer Service Representatives.

Office Hours: Monday to Friday 9:00 AM - 5:00 PM EST

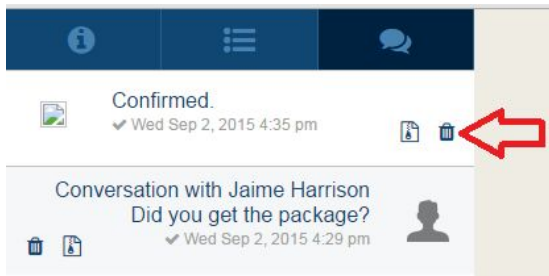
Fleet Freedom Support Phone Number: 1 (866) 787-2548 Option 2 English or 9 French

Email: support@fleetfreedom.com

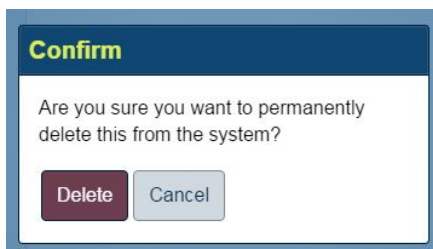


Delete a Sent or Received Message

1. Select the Trash Can icon beside the message you wish to delete.

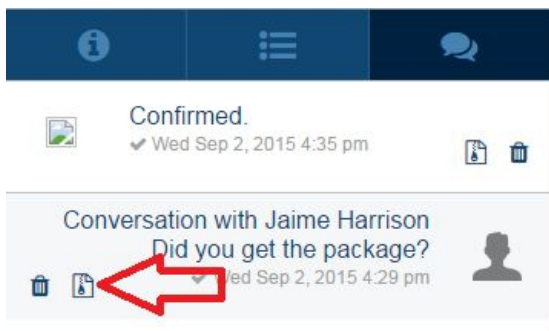


2. Select Delete to confirm.

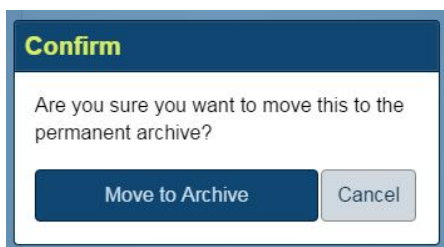


Archive a Sent or Received Message

1. Select the Archive icon beside the message you wish to archive.



2. Select Move to Archive to confirm.



If you need assistance with your Account, please contact one of our Customer Service Representatives.

Office Hours: Monday to Friday 9:00 AM - 5:00 PM EST

Fleet Freedom Support Phone Number: 1 (866) 787-2548 Option 2 English or 9 French

Email: support@fleetfreedom.com